

Safety Climate Tool

Case Studies

December 2022



Over 200 organisations both in the UK and overseas are proactively using Safety Climate Tool to measure and improve their safety culture. It is used and trusted by organisations of all sizes, across all industry sectors.

Customers frequently report to us that, as a result of using the SCT, they have achieved greater engagement and commitment to health and safety from employees, have reduced the number of accidents at work, reduced costs and have demonstrated better leadership.

The client

The logo for swisslog, featuring the word "swisslog" in a lowercase, red, sans-serif font.

Swisslog UK – Health and Safety Manager

Swisslog is a global company with Swiss roots and one of the world's leading intralogistics automation companies. Their services include consulting, concept studies, project implementation, customer service, cutting-edge technologies, and software, all tailored to the specific requirements for businesses. Swisslog has a strong safety culture, to prioritize the wellbeing of colleagues and customers.

Why Swisslog chose to use the SCT

“We used the tool to gain an objective understanding of where safety culture was and to subsequently use the data to support improvement within the business.”

“The Safety Climate Tool has certainly supported our cultural improvement strategy and it has clearly worked based on the first and latest survey. The most important improvement was ENGAGEMENT. We are delighted with the Tool's output and all the supporting guidance that comes with it.”

Were changes made due to the results the SCT provided?

“The Safety Climate Tool increased line manager engagement across all areas of the organisation. We have introduced Tools such as the delivery of toolbox talks, the realisation of an effective near miss reporting system and a health and safety management platform. The catalyst for these introductions was the HSE Safety Climate Tool survey.”

What initiatives were successful?

“Safety talks/structured toolbox talks and near miss reporting all very successful. The added focus on line-manager engagement in health and safety has also enhanced our training completion status to over 95% for all training types.”

What would you say to other organisations considering using the SCT?

“The Safety Climate Tool is a great investment that allows you to drive improvement based on real and meaningful data from within your organisation and beyond. The ability to drill down into your demographics within the tool is really powerful and helps to target focussed improvement where you see the best opportunities.”

Any final comments?

“Thank you for a great tool that we now use across EMEA. Thank you to the team for being there (on the end of a phone) to answer any questions and to continually improve and add to the SCT survey.”

The client



Oxford Direct Services – Head of Health and Safety

Oxford Direct Services (ODS) originated from Oxford City Council. It is made up of two companies that work together to deliver cost-effective public and commercial services.

Becoming a separate entity, opened ODS up to new possibilities and ambitions. Building more homes and maintaining streets, parks, and properties. Providing more managed services, repairing vehicles, conducting MOTs, recycling waste, controlling pests, and removing trees. Now working for more local authorities, businesses, schools, universities, and residents across the county.

Why Oxford Direct Services chose to use the SCT

“We used the tool to measure and quantify the workforce perceptions and focus organisational efforts on what matters to them in terms of hazard control and communication.”

“The Safety Climate Tool has helped us immeasurably in supporting our safety maturity journey and in communicating how we have grown in our attitudes, perceptions and outlook in regard to safety management and ownership within our organisation.”

What initiatives were successful?

“Bringing more transparency to incident investigations has really moved the perceptions of blame to those of shared responsibility and owning the solutions within the organisation.”

What would you say to other organisations considering using the SCT?

“I would not hesitate to recommend the Safety Climate Tool as a valuable vehicle for change and communication. Being able to measure and qualify decisions and actions to improve perceptions brings value to focused planning which has common goals for both safety management and workforce imperatives.”

Any final comments?

“Remember you get out what you put in. Be honest about your vulnerabilities and remember that the people who do the job are normally the ones with the most rounded ideas on how to improve safe working.”

To find out more or to purchase a licence to use the tool, email: [**hseorders@tso.co.uk**](mailto:hseorders@tso.co.uk)

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